

Indumati Sen, Ombudsman and Mediator



Indumati Sen is the Ombudsman for the International Baccalaureate Organization (IB), serving internal and external stakeholders globally. She and her role at the IB were recently featured in the *IB World* magazine.

Prior to the IB, Indu served as the Director of the Office of the Ombudsman and University Ombudsman at the University of California, Riverside. She currently serves on the International Ombudsman Association (IOA) Board of Directors and two committees of the IOA: International, and Legal and Legislative Affairs / Best Practices. For the International Committee of the International Ombudsman

Association, Indu is the coordinator for the Regional Advisory Committee for the Asia Pacific region.

Indu earned her LL.M. from the Straus Institute for Dispute Resolution at Pepperdine University with a concentration in International Dispute Resolution in 2008. She is an attorney with practice experience in employment, labor and education law and next to that she is also a Certified Organizational Ombudsman Practitioner.

In addition, Indu is an experienced negotiator, mediator and trainer, and is deeply committed to innovation in systems that enhance access to dialogue and fair dispute resolution processes.

Ashok Panikkar, Meta-Culture Founder and Executive Director

Ashok Panikkar, Meta-Culture's Founder and Executive Director, has worked as a Mediator, Facilitator and Consultant in the United States, India and in Europe.

Prior to starting Meta-Culture, South Asia's first full service conflict management centre, he directed a successful workplace conflict resolution program in Cambridge, Massachusetts.

As the Executive Director of Meta-Culture he is currently spearheading a series of multi-stakeholder consensus building initiatives in the country, the first ever in India. Here Meta-Culture is bringing together corporations, trade unions, NGOs, government, academics and other key stakeholders in a range of conflict ridden sectors such as the apparels, mining and bio-tech industries. His clients include the World Bank, Asian Development Bank, Green Peace, Gap, Tata Consulting Services, Mother Care, Accenture, Nokia and Mercedes Benz.



Ashok was elected to the board of the New England-Association of Conflict Resolution (NE-ACR) for the year 2004-2005. In January 2010 he was nominated to the Board of Mediators Beyond Borders. Most recently Ashok was one of the Keynote speakers at the Mediators Beyond Borders Congress, at Los Angeles in March 2011.

Meta-Culture is the recipient of the 2010 Outstanding International Leadership Award presented by the Association for Conflict Resolution (ACR), USA.